

G-20471A-11-0150

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish MeeterPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2011 98440Date: 8/29/2011Complaint Description: 08A Rate Case Items - Opposed
N/A Not ApplicableFirst:Last:Complaint By: **Jim****Worhle**Account Name: Jim WorhleHome: (000) 000-0000Street:Work:City: PineCBRState: AZ Zip: 85544is: E-MailUtility Company: **Semstream Arizona Propane, L.L.C.**Division: propaneContact Name:Contact Phone:Nature of Complaint:

docket no. G-20471A-11-0150 OPPOSED Arizona Corporation Commission

DOCKETED

SEP 13 2011

-----Original Message-----

From: emailto:

Sent: Saturday, August 20, 2011 4:41 PM

To: Utilities Div - Mailbox

Subject: Sem Stream rate increase-Complaint

DOCKETED BY

AZ CORP COMMISSION
DOCKET CONTROL

2011 SEP 13 A 11:31

RECEIVED

My name is Jim Worhle. I reside at 8022 Louthian Ln. Strawberry Az. 85544. [Mail address: HC-1 box 410 Strawberry Az., 85544] We just received a letter in the mail letting us know that Sem Stream is asking the AZCC for a 26.82% rate increase for residential propane customers. Docket # G-20471A-11-0150. The majority of the folks living in Pine and Strawberry are either retired or struggling to make a living. Last years winter bills for my home were over \$200.00 each month. If they are allowed to increase the bill by 26.82% I will be paying \$252.00 per month for propane. Social Security has not given us any increase nor has my retirement system. This seems excessive in a difficult economy and it will be difficult to pay the bill each month. Please deny this outrageous increase.

Jim Worhle

End of Complaint

Utilities' Response:Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

docketed

End of Comments

Date Completed: 8/29/2011

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